

— WORLD SERVICE CONFERENCE —

Our Common Welfare



WSC 2026

50 YEARS
OF THE
WORLD SERVICE
CONFERENCE

— 1976–2026 —

Together, we carry the message.



RECOVERY



UNITY



SERVICE

— ONE FELLOWSHIP. ONE PURPOSE. —

World Service Conference Mission Statement



The World Service Conference brings all elements of NA World Services together to further the common welfare of NA. The WSC's mission is to unify NA worldwide by providing an event at which:



UNITY

Participants propose and gain fellowship consensus on initiatives that further the Vision for NA Service.



FELLOWSHIP & SHARED EXPERIENCE

The fellowship, through an exchange of experience, strength, and hope, collectively expresses itself on matters affecting Narcotics Anonymous as a whole.



GUIDANCE & DIRECTION

NA groups have a mechanism to guide and direct the activities of NA World Services.



RESPONSIBILITY

Participants ensure that the various elements of NA World Services are ultimately responsible to the groups they serve.



SERVICE & INSPIRATION

Participants are inspired with the joy of selfless service, and the knowledge that our efforts make a difference.



Together, we carry the message of recovery to those who still suffer — so that no addict, anywhere, need ever die from the horrors of addiction without knowing a better way of life.

Our Common Welfare

“Personal recovery depends on NA unity.”

— Our First Tradition



50 YEARS OF THE WSC

A LEGACY OF SERVICE. A FUTURE OF HOPE.



THEN → NOW

1976



First World Service Conference



Fewer than 250 meetings worldwide



Limited literature and resources



Mostly U.S. participation



Service structure in its early stages



2026



78,945 weekly meetings worldwide*



143+ countries



31 spoken or signed languages represented



More delegates outside the U.S. than within



Hybrid participation connecting the world

A JOURNEY OF SERVICE: KEY MILESTONES



1976

First WSC held during WCNA 6



1981

NA's first book, the Basic Text, approved



1993

Twelve Concepts of Service approved



2000

WSC decides to initiate a two-year conference cycle



2016

Three-year conference cycle adopted (pilot)



2020

First fully virtual WSC



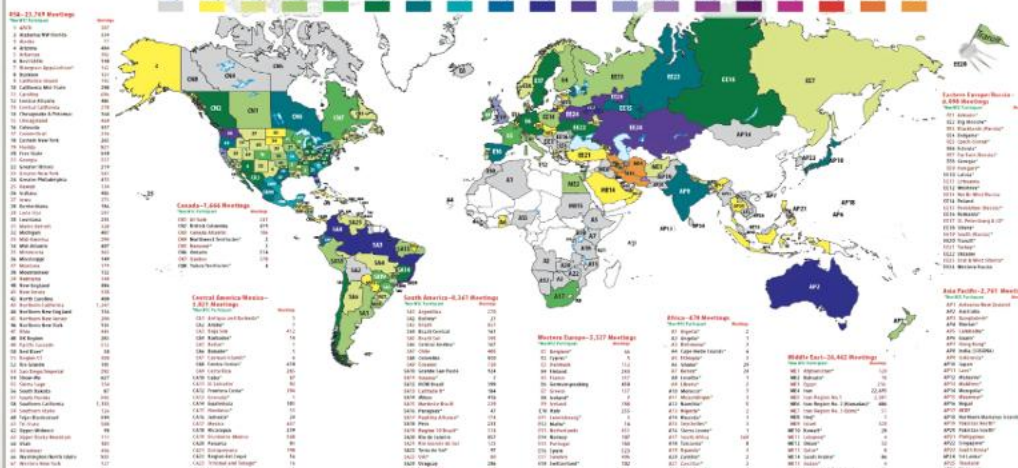
2023

First official hybrid WSC



Regions Around the World

78,945 Weekly Meetings* Worldwide



DRAFT FOR WSC

Meeting numbers include both in-person and virtual meetings. Virtual meeting numbers are based on reports from regional reports and may not include all meetings.

THE WSC IN NUMBERS



133

Delegates



113

Alternate Delegates



43

Countries represented



31

Spoken or signed languages

“

We do this so that no addict seeking recovery need ever die from the horrors of addiction without knowing a better way of life.

”

*Data based on the WSC 2026 (RRTW) database.



PUBLIC RELATIONS

WHY IT'S IMPORTANT

Connecting the Addict Who Still Suffers



“Public relations helps us reach addicts who may not otherwise find Narcotics Anonymous.”

— Public Relations Handbook

WHY SHOULD WE CARE?



Nearly 1 in 5 Regions do not have PR.



Regions with active PR efforts report significantly more membership growth.



Low PR activity more than doubles the likelihood of membership decline.



PR is not “extra service” — it is how addicts find us.

WHAT WE HEARD AT WSC 2026



TOM CODERRE
NAWS PR Liaison

- Clean since 2003 in Providence
- Works in federal government, public relations, and policy
- Shared the importance of strategic outreach and visibility



RICH ROY
NAWS PR & H&I

- Began working with NAWS in Oct. 2024.
- Hosts webinars and coordinates PR plans coming from the Conference
- PSA played from Ontario Region

KEY MESSAGE

“

*If PR grows, NA grows.
If PR stalls, we stagnate.”*

CURRENT CHALLENGES

OUTREACH GAPS



- Younger addicts remain underrepresented
- Many Regions struggle with:
 - engagement
 - mentership
 - leadership development
 - participation at the area level



DISCUSSION QUESTIONS

- 1 How can we help regions build PR efforts?
- 2 Is PR happening at the area level?
- 3 How do we mentor more members into PR service?
- 4 How do we build leadership pipelines?

IMPORTANT THEMES

MENTORSHIP MATTERS



- PR can feel intimidating
- Service sponsors and mentorship help trusted servants grow



PARTICIPATION GAPS

- International communities reported:
 - stronger mentorship
 - fewer participation gaps
- USA regions reported:
 - higher service gaps
 - lower mentorship participation

INVESTMENT IN PR



“Make the financial investment in your local PR committee.”



“Each of us shares responsibility for our Fellowship.” — Guiding Principles



PUBLIC RELATIONS

IDEAS, SOLUTIONS & FUTURE GROWTH

Our Message. Our Responsibility. Our Future.



Narcotics
Anonymous
World Services

WHAT REGIONS ARE DOING



BRITISH COLUMBIA

- Built a PR "pipeline"
- Held roundtable discussions with medical professionals
- Focused on training, mentoring, and internal growth
- Partnership with Quebec (30k) expanded opportunities beyond local budget (25k)



NORCAL

- Discussed the difference between H&I and PR
- H&I offers deep personal connection; we need to help members experience fulfillment in PR too
- Suggested quarterly PR workshops for RCMs and trusted servants



ARIZONA

- Panels and task-based opportunities are available for members
- Smaller commitments help members feel included and connected



MICHIGAN

Focused on:

- Social media outreach
- Uploaded presentations
- PR toolkits with customizable resources
- Canva toolkits and logo toolkits
- Training materials



UKRAINE

- Created mentorship and service sponsor systems
- Matching newer members with experienced trusted servants



ISRAEL

- Strong emphasis on the 4th Concept
- Mentorship helped members overcome fear of PR service
- **Service sponsorship** is a key part of our success

PRACTICAL PR IDEAS & ACTIONS



ENGAGE

Engage local and community partners.



PLACE LITERATURE

Put Basic Texts in libraries.



BE VISIBLE

Use bus stations and other public spaces.



RECRUIT

Recruit newer members.



NO CLEAN TIME REQUIRED

You don't need time to:

- hang posters
- distribute
- schedules
- support outreach



TRAIN

Train.
Train.
Train.



KEEP SHARING

Keep reminding members:
"Most of us got here because of PR."



“Each of us shares responsibility for our Fellowship.”
— Guiding Principles

- ✓ Take one thing back to your region.
- ✓ Start one conversation.
- ✓ Build one PR effort.

That's how we grow.

More info to follow!



PR is how we carry the NA message to the addict who still suffers.
Together, we build our fellowship and promote our common welfare.

COLLABORATIVE PLANNING

Building the Future Together

Collaborative Planning is NA's way of ensuring that the Voice of the Fellowship guides our shared future. It's about listening, learning, and working together across regions and zones to strengthen NA services worldwide.



HOW WE GOT HERE



2002

Strategic Plan first presented.
Worldwide Workshops begin.



SPECIALIST ADDED

Added specialist Jim Delizia who gets involved and helps bring structure and focus to the process.



3-YEAR CYCLE

The 3-year cycle expanded Zonal input and helped strengthen participation worldwide.



2023

We set goals, plans, and priorities for the next cycle with fellowship input.



MULTI STEP PROCESS

Participants were involved every step of the way—from early discussions to final proposals.

WHAT IS COLLABORATIVE PLANNING?

A fellowship-driven process where trusted servants, members, and NA communities around the world work together to shape the future of NA services.



THE BENEFITS PARTICIPANTS IDENTIFIED



Felt heard



Loved watching the process come to life



Being included in every step



Opened doors for all addicts—creating unity and making us feel important

“We felt heard.”
— WSC PARTICIPANT

“This is the most transparency I've seen.”
— WSC PARTICIPANT

“The timelines were better—it was much more inclusive.”
— WSC PARTICIPANT



Filled a need for collaboration



In-person WB participation was invaluable



Improved transparency



Better timelines and more inclusive participation



WHAT WE LEARNED FROM FEEDBACK

Not everyone felt strongly about each choice—and that's okay. What matters most is that everyone had the opportunity to participate, and we continue to listen as we grow together.



A MOVE IN THE RIGHT DIRECTION

“This is the most transparency I've seen — we want more, but we are getting closer. Watching the CAT build the plan is a move in the right direction.”

— WSC PARTICIPANT

“The future of NA service is shaped by collaboration.”

— WSC PARTICIPANT



Our common welfare should come first; personal recovery depends on NA unity.

— OUR COMMON WELFARE



THE BENEFITS OF THE COLLABORATIVE PLANNING PROCESS

What participants valued most

Through every step—listening, discussing, refining, and planning—participants experienced the power of collaboration. Here are some of the key benefits identified by those who took part.



BEING HEARD AND VALUED

Participants felt their voices truly mattered. Listening sessions created space for every perspective, building trust and mutual respect.



UNPRECEDENTED TRANSPARENCY

Many shared that this was the most transparency they have ever seen in NA service planning—every step visible and information widely shared.



INCLUSION ACROSS THE FELLOWSHIP

From zones to regions to members, people from around the world had the opportunity to participate and shape the future together.



UNITY THROUGH COLLABORATION

Working side by side across cultures, languages, and experiences strengthened our sense of unity and our shared purpose.

“Watching the process come to life was powerful.”
— WSC PARTICIPANT

“This is the most transparency I’ve seen in NA service.”
— WSC PARTICIPANT

“So many viewpoints from around the world coming together.”
— WSC PARTICIPANT



BUILDING RELATIONSHIPS

New connections were made and relationships strengthened across the NA service structure.



SHARED OWNERSHIP

Participants felt a deep sense of ownership knowing that the plans reflect our collective wisdom and experience.



HOPE AND EXCITEMENT

There is optimism about the future and confidence that we are moving in the right direction.



FOCUSED ON OUR COMMON WELFARE

Every discussion, decision, and plan kept our primary purpose front and center.



“Together, we are stronger and our vision is becoming reality.”

“Our common welfare should come first; personal recovery depends on NA unity.”
— OUR COMMON WELFARE

LOOKING AHEAD: BUILDING A STRONGER FUTURE TOGETHER



What we heard. What we'll do next.

“ Together, we are stronger and our vision is becoming a reality. ”

– WORLD BOARD

Your feedback helps us grow. Here are ideas and suggestions shared by participants to make collaborative planning even more inclusive, effective, and impactful.

IDEAS FOR THE FUTURE



BETTER SUPPORT AT EVERY STEP

- More guidance throughout the process
- Clearer instructions and expectations
- Timely responses to questions



BROADER PARTICIPATION

- Encourage more members—especially those new to service
- Promote diversity of voices across all zones and regions
- Make participation simple and accessible for everyone



INTEGRATE SURVEYS INTO CAR

- Add survey input into the CAR process to strengthen the connection between member voice and action



ORIENTATION & TRAINING

- Offer orientation for new participants
- Share helpful resources and examples
- Provide training on tools and technology used



GLOBAL VISUALIZATION OF THE PLAN

- Create a visual overview of the plan showing goals, timelines, and progress worldwide
- Help us see how we all fit together



INVOLVE LOCAL MEMBERS MORE DIRECTLY

- Bring planning conversations closer to the groups
- Empower local members to share input and ideas



ONE PLAN THAT HOLDS ALL OUR NEEDS

- Consider housing all fellowship needs in one strategic plan
- Streamline and align efforts across the service system

CHALLENGES WE HEARD



- ✓ The process can feel confusing and overwhelming at first
- ✓ Instructions and guidelines are sometimes unclear or repeated
- ✓ Webinar timing (time of day / night) can be difficult across time zones
- ✓ Translation and language barriers can impact full participation
- ✓ Accessibility for members with disabilities needs improvement
- ✓ Regional and cultural needs vary widely and should be considered
- ✓ Some prompts in surveys can be leading or influence the response

WHAT CONFERENCE PARTICIPANTS SUGGESTED



More examples of good responses

Shorter, clearer surveys

Schedule webinars at different times

Plain language that's easy to understand

Step-by-step walkthroughs and checklists

More visuals and summary sheets

Consistent communication throughout

Follow through and show how input is used



How can we better support your role?



How can we involve more members in the service system?

Thank you! ♥
Your participation drives our progress.

Your voice makes a difference. Thank you for being part of this journey.

Together, we can do more. ♥



Our common welfare should come first; personal recovery depends on NA unity. – OUR COMMON WELFARE ♥

DRT/MAT Discussion

Welcoming the New Member

Our conversations about DRT/MAT have shown us something important: how we treat people matters. Creating a welcoming, compassionate atmosphere is at the heart of our message.



WB REFLECTION

- Previous discussions created topic fatigue.
- Members told us they wanted a new approach—something we hadn't heard before.
- We can't put out literature when we don't agree on what it should say.
- Instead of continuing the same debate, we chose to take a new route.
- The focus is shifting toward atmosphere, welcoming, and how we support each other in recovery.



NEW DIRECTION

- ✓ Incorporate DRT/MAT principles into the "Welcoming the New Member" IDT.
- ✓ Focus on recovery support, not debate.
- ✓ Emphasize dignity, compassion, inclusion, and respect.
- ✓ Create meetings and materials that help every addict feel seen, heard, and valued.

"We can't put out literature when we don't agree on what it should say."
— WORLD BOARD

"We wanted something new that we haven't heard."
— WORLD BOARD

"How we treat people matters."
— WORLD BOARD



This isn't about winning an argument. It's about helping the still-suffering addict feel welcomed, accepted, and supported in our fellowship.

Together, we can do more.

MOVING FORWARD Together

From Debate to Dialogue

Our shared goal has never changed: to carry the message of recovery. By listening to each other and focusing on what truly matters, we can create a welcoming path for every addict who walks through our doors.



THEMES THAT EMERGED



Topic fatigue
We've said a lot before and want something new.



Desire for fresh conversation
We want new ideas and new ways forward.



Member safety matters
People need to feel safe, respected, and supported.



Welcoming atmosphere
How we greet and treat newcomers sets the tone.



Understanding and empathy
Different experiences, one shared purpose: recovery.



Respect and dignity for every person
We honor the humanity of every addict who seeks help.



OUR GOAL

- Support addicts seeking recovery.
- Create welcoming, compassionate environments.
- Continue the conversation without division.
- Find language and approaches that reflect unity and our shared purpose.



Our message is strongest when every addict feels welcome.

Recovery begins with connection.



GENDER NEUTRAL LANGUAGE

Exploring Possible Changes



WHAT MIGHT CHANGES LOOK LIKE?

BEFORE

"Very simply, an addict is a man or woman whose life is controlled by drugs."



AFTER

"Very simply, an addict is a person whose life is controlled by drugs."

"For the first time in man's entire history"



"For the first time in history"
or "For the first time in human history"



Vision for NA Service is an example.
Visit na.org/gender for more examples.

WHAT WE HEARD



"Readings will help members feel more welcomed."



"Clarity matters. Inclusive language helps everyone understand and belong."



"Language impacts connection."



"Let's keep the conversation going—carefully and together."



OUR NEXT STEP: REVISE IP #1 TO BE GENDER NEUTRAL

We heard the feedback. We've explored the history. We're not ready to change yet—but we are ready to continue the conversation.

Our next step is to produce a revised version of IP #1, "Who, What, How, and Why," as quickly as possible to be gender-neutral.

This draft will go through a standard process:



FELLOWSHIP
REVIEW & INPUT



CAR MOTION
REVIEW



CONFERENCE
DECISION

QUESTIONS FOR SMALL GROUPS



Should we create review drafts for the fellowship to respond?



If yes—where should we start?



How can the board support us in gathering the input?



If not—how can we move forward? What do we need?



What do we need to do to take just the next step?

HOW DO WE MOVE FORWARD TOGETHER?



We aren't ready to change yet—but we are ready to continue the conversation.



Listen with an open mind



Stay focused on our purpose



Keep the doors open for every addict



One message. Many voices. United in recovery.



GENDER NEUTRAL & INCLUSIVE LANGUAGE



Continuing the Conversation

Our goal is simple: make NA literature and communications as welcoming and inclusive as possible so every addict can see themselves in our message of recovery.

3 THEMES IDENTIFIED



PEOPLE

Our current focus:
members and
potential members.



GOD

Important and
meaningful—
a future discussion.



STEPS & TRADITIONS

A big issue—
a future conversation.

*We are intentionally narrowing the scope.
Right now, we are focusing only on members
and potential members.
God and Steps are future discussions.*



*“ We need to
walk together
and not drag
people along.”*



HISTORICAL CONTEXT

In 1981, at the 5th World Literature Conference, it was suggested that NA began working to explore gender-neutral language in our literature.

*The conversation
continues today.*



THE CONVERSATION HAS HISTORY



1981

At the 5th World Literature Conference, NA began working to explore gender-neutral language in our literature.



89%

of delegates responded, but only 26 delegates participated in the discussion.



The conversation continues today—with more voices, more experience, and a shared commitment to unity.

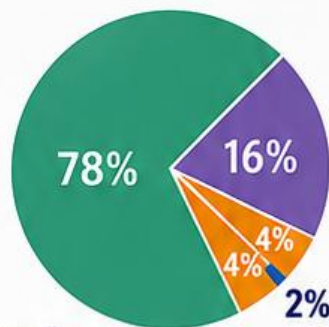
SURVEY RESULTS



4,216
RESPONSES



IN 15
LANGUAGES



- 78% Yes, we are willing to explore these types of changes.
- 16% No
- 4% Unsure
- 2% Other



89% of delegates responded, but only 26 delegates participated in the discussion.

Thank you to everyone who shared their voice. Your experience and perspective help guide this important work.



One message. Many voices. United in recovery.





CAR MOTION RESULTS

CONFERENCE AGENDA REPORT

Decisions that guide our future.

“Our common welfare should come first; personal recovery depends on NA unity.”
— NA First Tradition



WSC 2026
WORLD SERVICE CONFERENCE
MAY 3 – MAY 9, 2026

WSC 2026 BY THE NUMBERS



148 VOTING MEMBERS PARTICIPATING
133 Delegates –
Regional and Zonal Delegates
15 World Board Members
+ 3 HRP Members, 2 Cofacilitators,
and 6 Translators



43 JOINED REMOTELY
14 voting participants
29 alternates



FIRST TIME SEATED MEMBERS
Brazil Central, Iran Region #1,
Nordeste Brazil, Rio Grande do Sul,
and Thailand.



113 ALTERNATE DELEGATES PARTICIPATING
59 from the US
3 from Canada
51 from outside the US & Canada



GENDER DIVERSITY
183 Men 81 Women 2 Non-binary
Among all participants—delegates,
alternates, and World Board members.



NEWLY SEATED BY THIS CONFERENCE
Afghanistan Region
Region 10 Brazil

NOTE: Figures are drawn from the WSC 2026 registration list as of conference date.



ADOPTED MOTIONS

MOTION
#1

WORLD BOARD MOTION

Approve the revised
IP #21, Staying Clean in Isolation.

INITIAL STRAW POLL (ISP)



130–1–0–0
99.24%
Consensus support

FINAL VOTE



130–0–0–0
100%
Unanimous support

RESULT



ADOPTED

MOTION
#2

WORLD BOARD MOTION

To adopt the collaboratively
created 2026–2029 NA
World Services Strategic Plan.



122–4–4–1
93.85%
Consensus support



ADOPTED WITH RESULTS OF INITIAL STRAW POLL



ADOPTED

MOTION
#3

WORLD BOARD MOTION

To hold the World Convention of
Narcotics Anonymous (WCNA)
every 5 years, beginning in 2028.
The location to be determined by
the World Board based on fiscal
and geographic considerations
that lend themselves to, at
minimum, a revenue-neutral event.



87–36–7–1
66.92%
Strong support



101–29–2–0
76.52%
Strong support



ADOPTED

MOTION
#4

ARIZONA REGION MOTION

To direct the World Board to create
a project plan for consideration at
WSC 2029 to research and explore
the opportunities and obstacles of
providing booklength pieces of
literature to the incarcerated, on
tablets, in addition to the IPs and
audio version of the Fifth Edition
Basic Text that already exist on
inmate tablets.



87–29–9–6
69.60%
Strong support



102–26–2–1
78.40%
Strong support



ADOPTED

MOTION
#5

SOUTH FLORIDA REGION MOTION

To direct the World Board, to
implement artificial intelligence
(AI) interpretation solutions for
WSC meetings (both in-person
and virtual) to replace the current
human live language interpretation.



24–102–5–0
18.32%
Lack of consensus
support

DECISION TO HEAR AMENDMENTS

51–80–1–0
38%
Lack of strong
support



NOT ADOPTED
Amendments
and Motion do not
carry.



AMENDMENTS CONSIDERED FOR MOTION #3

AMENDMENT	MAKER(S)	1ST ISP	2ND ISP	3RD ISP (if applicable)	FINAL VOTE	RESULT
3-a1 Amend CAR Motion to change from 5 years to 3 years.	Arizona Region	54 – 59 – 12 – 6 43.20% Lack of strong support	50 – 72 – 4 – 4 39.68% Lack of strong support	—	43 – 82 – 3 – 3 33.59% Lack of strong support	AMENDMENT FAILED
3-a2 Amend CAR Motion to add a new section to Addendum C (WCNA Convention Guidelines) titled “Financial Planning and Risk Mitigation”.	Brazilian Zonal Forum	56 – 53 – 13 – 9 45.90% Lack of strong support	59 – 60 – 4 – 5 47.97% Lack of strong support	65 – 59 – 4 – 3 50.78% Lack of strong support	55 – 65 – 5 – 6 44.00% Lack of strong support	AMENDMENT FAILED
3-a3 Amend CAR Motion to specify Frankfurt/Germany as the location for WCNA 2028, and add language to the site selection section.	German-Speaking Region (non-Austria, Italy, Norway)	20 – 87 – 18 – 6 16.00% Consensus not in support	—	—	—	AMENDMENT FAILED (DID NOT REACH 50% IN INITIAL STRAW POLL)
3-a4 Amend CAR Motion to replace the proposed location selection process with a parallel 50/50 process as defined in updated Addendum C Guidelines.	Finland Region	44 – 62 – 17 – 8 35.77% Lack of strong support	42 – 77 – 6 – 5 33.60% Lack of strong support	—	44 – 75 – 6 – 5 35.20% Lack of strong support	AMENDMENT FAILED



CONSENSUS SUPPORT
(meaning 80% or greater support)
80% - <100%
The proposal has
consensus support.



STRONG SUPPORT
(meaning 2/3 majority support)
66.66% - <80%
The proposal has
strong support.



LACK OF STRONG SUPPORT
(meaning less than 2/3 support)
>20% - <66.66%
The proposal lacks
strong support.



CONSENSUS NOT IN SUPPORT
(meaning 20% or fewer support)
>0% - 20%
The proposal does not have
consensus in support.



NO SUPPORT
0%
The proposal has
no support.



One message. Many voices. United in recovery.

Together we make the decisions that carry NA forward.





CAT MOTION RESULTS

CONFERENCE APPROVAL TRACK

Project plans and policy decisions that strengthen our Fellowship and support our services.



148

VOTING MEMBERS
PARTICIPATING



43

JOINED
REMOTELY



47

COUNTRIES
REPRESENTED

HOW TO READ THIS REPORT



YES
In Favor



NO
Opposed



ABSTAIN
Abstained



PRESENT
Not Voting



INITIAL STRAW POLL
(CONSENSUS %)

FINAL VOTE
(when held)



ADOPTED
Motion Carried

MOTION
#6

WORLD BOARD

Fellowship Awareness and
Engagement with PR Service



137 – 3 – 6 – 0

93.84%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#14

WORLD BOARD

Generational and
Cultural Diversity



122 – 11 – 10 – 3

85.31%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#7

WORLD BOARD

Raising Public
Awareness of NA



134 – 4 – 8 – 0

91.78%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#15

WORLD BOARD

Three-Year
Conference Cycle



133 – 7 – 6 – 0

91.10%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#8

WORLD BOARD

New Recovery
Informational
Pamphlets



135 – 5 – 6 – 0

92.47%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#16

WORLD BOARD

2026–2029 Narcotics
Anonymous World
Services, Inc., Budget



125 – 7 – 13 – 1

86.21%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#9

WORLD BOARD

Revising Existing Recovery
Informational Pamphlets



133 – 8 – 5 – 0

91.10%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#17

WORLD BOARD

Seat Afghanistan
Region



124 – 11 – 8 – 3

86.71%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#10

WORLD BOARD

Issue Discussion
Topics (IDTs)



131 – 5 – 10 – 0

89.73%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#18

WORLD BOARD

Seat Region 10 Brazil



114 – 18 – 11 – 3

79.72%

Strong support



127 – 14 – 2 – 3

88.81%

Consensus support



ADOPTED

Motion carried

MOTION
#11

WORLD BOARD

New and Revised
Service Tools



131 – 5 – 9 – 1

90.34%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#19

WORLD BOARD

Remove "roll call
votes" from GWSNA
(pg. 68)



107 – 16 – 6 – 2

82.95%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#12

WORLD BOARD
Safety and Belonging/
Gender-Neutral
Language



101 – 27 – 12 – 6

72.14%

Strong support



115 – 24 – 3 – 4

80.99%

Consensus support



ADOPTED

Motion
carried

MOTION
#20

WORLD BOARD

Add option for
reconsidering a
decision to GWSNA
(pg. 67)



112 – 10 – 8 – 1

86.15%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#13

WORLD BOARD

DRT/MAT—Helping
Members Take Root



129 – 11 – 5 – 1

88.97%

Consensus support



ADOPTED

Adopted with
ISP results

MOTION
#22

WORLD BOARD

Approve the 2025
Interim World Service
Conference minutes



122 – 2 – 4 – 3

95.31%

Consensus support



ADOPTED

Adopted with
ISP results

CONSENSUS GUIDELINES



Consensus support
(meaning 80% or
greater support)

80% – <100%



Strong support
(meaning 2/3
majority support)

66.66% – <80%



Lack of strong
support
(meaning less than
2/3 support)

>20% – <66.66%



Consensus not
in support
(meaning 20% or
fewer support)

>0% – 20%

MOTIONS SUMMARY

22

TOTAL CAT
MOTIONS

20

ADOPTED WITH
ISP RESULTS

2

ADOPTED AFTER
FINAL VOTE

ONE MESSAGE.
MANY VOICES.
UNITED IN RECOVERY.



Together we make
the decisions that
carry NA forward.

Note: Results are based on Initial Straw Poll (ISP) unless a Final Vote is shown.

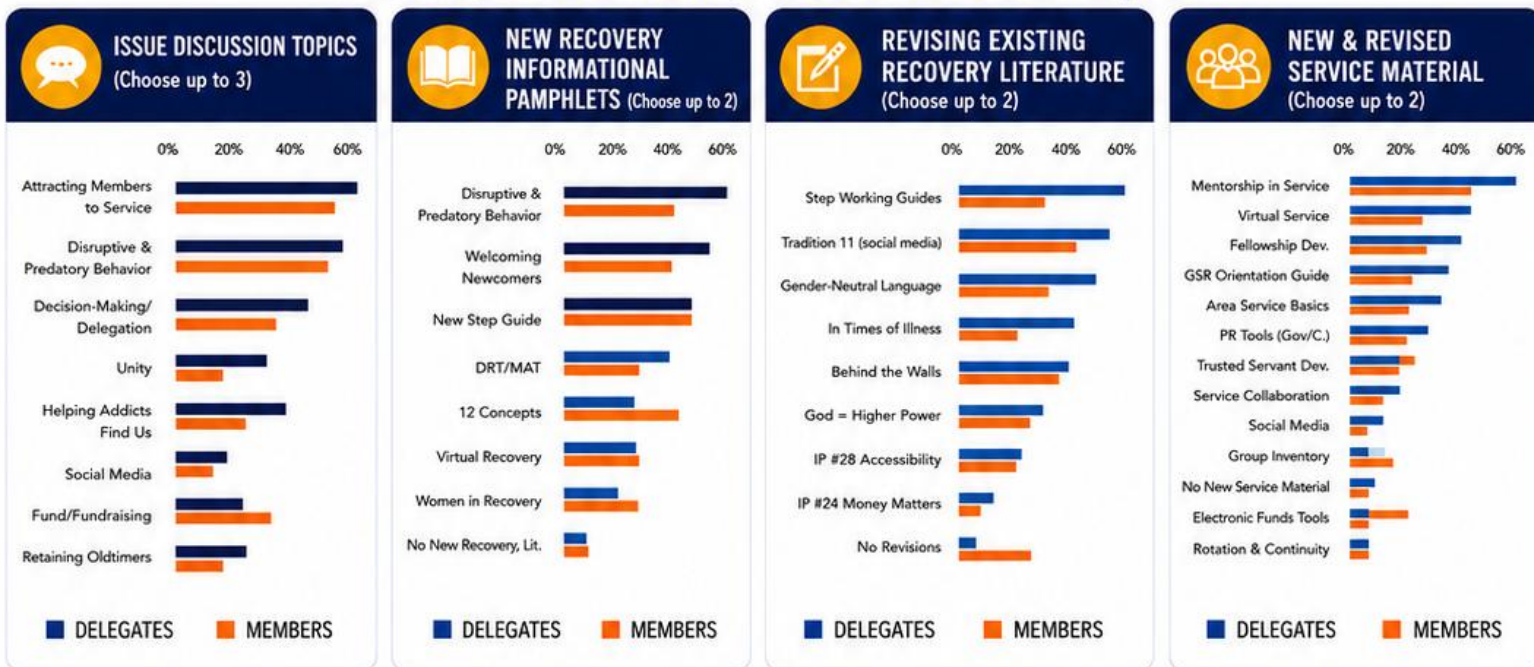


CAR SURVEY RESULTS

WHAT MEMBERS PRIORITIZED



CAR Survey results informed the focus of multiple CAT project plans. Input from **delegates** and **members** helped shape priorities for literature, service material, and Issue Discussion Topics.



KEY DISCUSSION THEMES FROM THE FLOOR



Minnesota (067)

"We aren't doing anything on DRT/MAT or gender-neutral? That feels defeating. It was equal to SWG and it's frustrating."



WB RESPONSE:

The welcoming newcomer material will include DRT-related concepts focused on how we treat people.

Costa Rica (029)

"We need fresh information instead of repeating the same conversations about disruptive behavior."



WB RESPONSE:

Disruptive & Predatory Behavior will move forward as an IP rather than an IDT.

Egypt (033)

"How do we connect survey results with strategic planning so we are all moving in the same direction?"



WB RESPONSE:

The project plans are intended to move us forward strategically.

Italy (055)

"Please consider doing DRT/MAT pamphlet— we worked so hard."



WB RESPONSE:

We can't publish literature when there is not enough agreement about what it should say.

C&P (023)

"What is the use of a Service pamphlet? Also, I question prioritizing delegates over members."



WB RESPONSE:

We understand their were kinks in the system of the CAR survey. We will be addressing this moving forward.

NorCal (080)

"Why does the Board choose new topics when we already have so much to do?"



WB RESPONSE:

We are trying to listen and gather input for what members want. We make recommendations based on that.



These are healthy conversations.

Thank you for speaking up and helping guide our Fellowship forward.



WORLD BOARD RECOMMENDATIONS



REVISED SERVICE MATERIAL

- Revising *The Group Booklet*
- Revising *A Guide to Local Services*



REVISING RECOVERY LITERATURE

- Revising Tradition 11 language (“press, radio, and films”)
- Virtual meetings and resources will be included in plans.



NEW IPs

- Disruptive & Predatory Behavior IP



IDTs RECOMMENDED

- Attracting Members to Service & Mentorship
- Welcoming Members
- Something related to Group and Area Service (*Modernizing group booklet—what makes an NA group an NA group*)
- One for Groups, one for Area Services

“ We are trying to listen, We are gathering input and information for what you, the members, want. ”

WHAT COMES NEXT



PROJECT PLANS IN PROGRESS



Gender-Neutral Language



Three-Year Cycle



NAWS Sustainability



Public Relations



Service Material Updates



FUTURE FOCUS AREAS



Mentorship in Service



Welcoming Newcomers



Virtual Meetings & Resources



Group & Area Service Support



Safety, Belonging & Respect



“We need to walk together and not drag people along.”





WSC 2026 ELECTION RESULTS

TRUSTED SERVANTS ELECTED



Thank you for saying “yes” to service.
We celebrate your willingness to carry the message.



WORLD BOARD

Elected to serve the global Fellowship
with vision, experience, and commitment.

- | | |
|--|--|
| 1 Allyse M
Connecticut Region | 6 Jessica B
North Carolina Region |
| 2 Danny G
Northern New Jersey Region
(Re-elected) | 7 Jorge M
Colombia Region
(Re-elected) |
| 3 Eduardo G
HOW Brazil Region
(Re-elected) | 8 Michael B
Volunteer Region
(Re-elected) |
| 4 Hammed A-T
Kuwait Region
(Re-elected) | 9 Pam T
OK Region |
| 5 Jade T
Southern California Region | 10 Yoel G
Israel Region
(Re-elected) |



Leadership in NA
is service in action.



Together we lead with humility,
trust, and shared responsibility—
carrying the message to
addicts who still suffer.



HRP

Elected to support and
strengthen our human
resource practices.

- 1** Bella A
Australian Region
- 2** Cindi B
OK Region
- 3** Troy B
Connecticut Region



COFACILITATOR

Elected to help guide our
conversations with unity
and spiritual grounding.

Tina N
Region 51



10

WORLD BOARD
MEMBERS ELECTED



3

HRP
MEMBERS ELECTED



1

COFACILITATOR
ELECTED



10+

REGIONS & COUNTRIES
REPRESENTED



Different regions.
One Fellowship.



Diverse experiences.
Shared commitment.



Guided by our
spiritual principles.



Together we carry
the message.



Together,

WE CARRY THE MESSAGE.

Together,

WE CREATE THE FUTURE.



WSC By the Numbers

- 127 Regions and 6 Zones (133 total)
- 133 Delegates and 15 World Board members (148 total)
- 113 Alternate Delegates, 3 HRP members, 2 co-facilitators, and 5 in-person translators
- 31 spoken or signed languages are represented among members from 43 countries.
- 179 men, 82 women (31%), 1 non-binary
- 76 first-time at WSC (31%)
- 83% in-person, 17% remote



NA WORLD SERVICES, INC.

PROPOSED BUDGET

FOR FISCAL YEARS 2027, 2028, & 2029



OUR GOAL:
To responsibly carry
the NA message
worldwide.



BUDGET AT A GLANCE

Three-Year Projections
FY 2027 – FY 2029



TOTAL OPERATING INCOME

\$25,777,452



TOTAL EXPENSES

\$26,851,984



EXCESS REVENUE (EXPENSE)

\$(1,074,531)



FELLOWSHIP CONTRIBUTIONS

\$6,103,490



These numbers reflect the dedication
and generosity of our Fellowship.

**Thank you for carrying the
message of recovery!**



PROPOSED BUDGET SUMMARY

(DOLLARS)

	2023-24 ACTUAL (AUDITED)	2024-25 ACTUAL (UNAUDITED)	BASE YEAR	PROPOSED JULY 2026 – JUNE 2027	PROPOSED JULY 2027 – JUNE 2028	PROPOSED JULY 2028 – JUNE 2029	CYCLE TOTAL FY 2027 TO 2029
OPERATING INCOME (Not including event specific)	\$7,725,182	\$7,851,489	\$7,788,336	\$8,574,766	\$8,595,322	\$8,607,364	\$25,777,452
TOTAL EXPENSES (For activity areas only)	\$7,303,182	\$7,427,940	\$7,365,561	\$8,270,235	\$8,766,403	\$9,815,345	\$26,851,984
EXCESS REVENUE (EXPENSE) (Without Iran)	\$422,000	\$423,549	\$422,775	\$304,531	\$(171,082)	\$(1,207,981)	\$(1,074,531)



KEY INCOME SOURCES

FELLOWSHIP CONTRIBUTIONS	\$1,816,975	\$2,093,503	\$1,955,239	\$1,994,344	\$2,034,231	\$2,074,915	\$6,103,490
GROSS LITERATURE INCOME (LESS DISCOUNTS)	\$9,196,332	\$9,427,388	\$9,311,860	\$10,188,920	\$10,392,699	\$10,600,553	\$31,182,172



IRAN IMPACT (ESTIMATED)

IRAN NET	\$2,481,666	\$54,270	\$1,267,968	\$1,457,926	\$1,436,292	\$1,411,411	\$4,305,630
EXCESS REVENUE (EXPENSE) (INCLUDING IRAN)	\$2,903,666	\$477,819	\$1,690,743	\$1,762,457	\$1,265,210	\$203,431	\$3,231,099

WHERE EXPENSES GO (3-YEAR PROJECTIONS: JULY 2026 – JUNE 2029)



LITERATURE PRODUCTION & DISTRIBUTION

Total: \$10,739,593

Accounting	\$97,881
Personnel (incl. variable projects)	\$6,862,887
Overhead	\$2,226,774
Technology	\$666,320

Key Activities Include:

- Printing & production
- Inventory & warehousing
- Translations
- Shipping



WORLD SERVICE CONFERENCE SUPPORT

Total: \$5,805,685

Accounting	\$45,817
Personnel (incl. variable projects)	\$3,212,415
Overhead	\$1,042,320
Technology	\$311,894

Key Activities Include:

- Conference support
- Publications
- World Board
- Human Resource Panel
- WSC Cofacilitators



FELLOWSHIP DEVELOPMENT

Total: \$8,061,385

Accounting	\$54,147
Personnel (incl. variable projects)	\$3,796,490
Overhead	\$1,231,833
Technology	\$368,602

Key Activities Include:

- Fellowship support
- Public relations
- Developmental literature
- Fellowship services



EVENTS

Total: \$1,086,233

Accounting	\$10,413
Personnel (incl. variable projects)	\$730,094
Overhead	\$236,891
Technology	\$70,885

Key Activities Include:

- Future (and prior) conventions
- Events & gatherings



WHAT THIS MEANS

- ✓ Our Fellowship's contributions are the foundation of our ability to carry the NA message worldwide.
- ✓ Our costs continue to rise due to inflation, production, shipping, and increased demand for service resources.
- ✓ We remain committed to responsible spending and investing in our future.
- ✓ Your continued support ensures NA remains self-supporting and available to all who need it.



STEWARDSHIP IN ACTION

- ✓ **Transparent:** Clear reporting and responsible planning.
- ✓ **Dedicated:** Resources are used to support our primary purpose.
- ✓ **Sustainable:** Building a strong foundation for the future.
- ✓ **Accountable:** Guided by our Traditions and spiritual principles.



Together, we build community, strengthen our Fellowship,
and promote our *common welfare*.





NA WORLD SERVICES, INC.

PROPOSED BUDGET

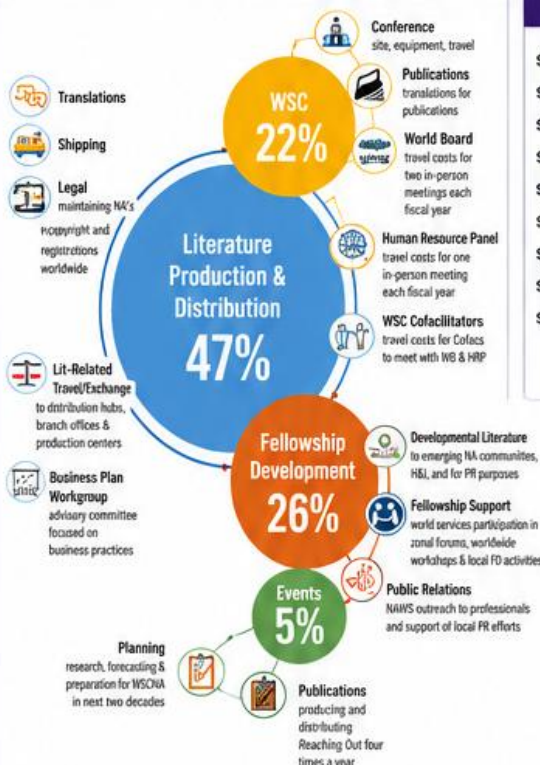
FOR FISCAL YEARS 2027, 2028, & 2029



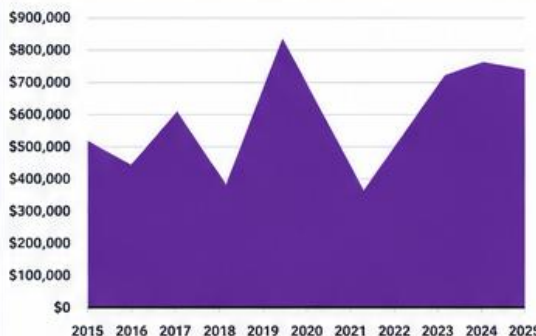
OUR PURPOSE

Together, we build community, strengthen our Fellowship, and promote our common welfare.

WHERE OUR RESOURCES ARE USED



FREE & SUBSIDIZED LITERATURE 2015-2025



FREE & SUBSIDIZED LITERATURE TOTALS



- Recovery Literature: \$26.2M cycle total
 - Other Inventory: \$8.7M
 - Less Discounts & Subsidies: (\$3.8M)
- Net Literature Income funds ~75% of all World Services operations**

WHERE THE MONEY COMES FROM



NET LITERATURE INCOME
\$19.3M
(75% of total operating income)



FELLOWSHIP CONTRIBUTIONS
\$6.1M
(24% of total operating income)



OTHER INCOME
\$0.3M
(1% of total operating income)

KEY BUDGET ASSUMPTIONS

- Literature income: +9% in FY 2027 (price increase), +2% in FY 2028 & 2029
- Cost of goods: +6% each year (paper, production costs continue rising)
- Fellowship contributions: +2% annual increase projected
- Interest income reduced due to lower cash on hand

THREE-YEAR BUDGET SUMMARY (DOLLARS)

	2023-24 ACTUAL (AUDITED)	2024-25 ACTUAL (UNAUDITED)	BASE YEAR	PROPOSED JULY 2026 - JUNE 2027	PROPOSED JULY 2027 - JUNE 2028	PROPOSED JULY 2028 - JUNE 2029	CYCLE TOTAL FY 2027 TO 2029
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STATEMENT OF FINANCIAL POSITION (JUNE 30, 2025)

CONSOLIDATED		CONSOLIDATED (EXCLUDING IRAN)	
ASSETS		ASSETS	
Total Current Assets	\$ 19,041,420	Total Current Assets	\$ 9,432,515
Total Long Term Assets	919,581	Total Long Term Assets	919,581
TOTAL ASSETS	\$ 19,961,001	TOTAL ASSETS	\$ 10,352,096
LIABILITIES & NET ASSETS		LIABILITIES & NET ASSETS	
Total Current Liabilities	\$ 4,773,211	Total Current Liabilities	\$ 1,099,648
Total Long Term Liabilities	\$ 203,841	Total Long Term Liabilities	\$ 203,841
Total Net Assets	\$ 14,983,949	Total Net Assets	\$ 9,048,607
TOTAL LIABILITIES & NET ASSETS	\$ 19,961,001	TOTAL LIABILITIES & NET ASSETS	\$ 10,352,096

EXPENSES BY ACTIVITY AREA (3-YEAR PROJECTIONS: JULY 2026 - JUNE 2029)

LITERATURE PRODUCTION & DISTRIBUTION Total: \$10,739,593	- Accounting \$97,881 - Personnel (incl. variable projects) \$6,862,887 - Overhead \$2,226,774 - Technology \$666,320
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FELLOWSHIP DEVELOPMENT Total: \$8,061,385	- Accounting \$54,147 - Personnel (incl. variable projects) \$3,796,490 - Overhead \$1,231,383 - Technology \$368,602
EVENTS Total: \$1,086,233	- Accounting \$10,413 - Personnel (incl. variable projects) \$730,094 - Overhead \$236,891 - Technology \$70,885

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- Dedicated:** Resources are used to support our primary purpose.
- Sustainable:** Building a strong foundation for the future.
- Accountable:** Guided by our Traditions and spiritual principles.



**THANK YOU FOR MAKING
OUR COMMON WELFARE
POSSIBLE.**

Your generosity powers the NA message of recovery worldwide.



CONTRIBUTING TO OUR COMMON WELFARE

Our Seventh Tradition in Action

Contributing our time and our resources in responsible ways is a foundational spiritual principle of our Fellowship.

“Every NA group ought to be fully self-supporting, declining outside contributions.”

— Tradition Seven, Narcotics Anonymous

THREE SOURCES OF FUNDING



Individual Members



Groups



Service Committees

HOW WE FUND WORLD SERVICES

AA WORLD SERVICES FUNDING

Direct Contributions

70%



Literature Sales

30%

NA WORLD SERVICES FUNDING

Direct Contributions

20%



Literature Sales

80%



Contributing to the Fellowship with our time and our money should be a natural action formed from the gratitude we feel for a program that saved our lives and gave us freedom.

THE NUMBERS AT A GLANCE



\$2.09M

FY 2025
Contributions



\$15.4M

10-Year
Total



968

Recurring
Contributors



2,377

Groups
Contributed



78,945

Weekly
Meetings

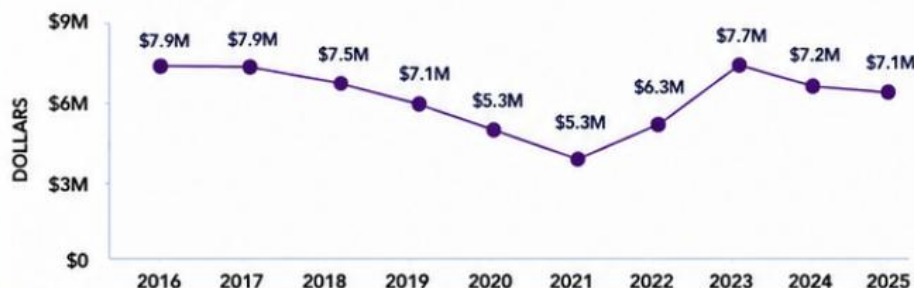


\$161

Cost Per
Meeting/Year

2016–2025 NET LITERATURE INCOME

without Iran



FINANCIAL CONTEXT



30–35% purchasing power lost since 2016



Flat income = gradual decline



Contributions now ~20% of income



Goal: not depend on literature



Literature sales are declining. Free digital content grows. The fastest-growing regions receive free literature.



WCNA 38: 18,000 registered — well below 24,000 break-even. Result: \$1M loss. Events can't be our financial backstop.



Remembering that we can take care of one another is so important. That's our duty and our privilege.”

— 2026 Conference Agenda Report



For more information about service bodies contributions just ask!

BUILDING A CULTURE OF CONTRIBUTION

TOGETHER WE MAKE NA POSSIBLE



FY 2025 CONTRIBUTIONS

\$2,093,503

SOURCE	AMOUNT
Zonal Forums	\$58,447
WCNA / Events	\$43,267
Global (dozens of countries)	Growing

For more information about service bodies contributions just ask!

CONTRIBUTION HIGHLIGHTS

- \$15.4M**
10-Year Total
- 3,227**
Service Bodies
- 183**
Regions
- ~3%**
Groups Contributed

The Fellowship has responded every time it has been clearly and honestly asked. Increasing group participation is the best opportunity to change our culture.

RECURRING CONTRIBUTIONS

- 968**
Recurring Contributors
- \$28/mo**
Average Gift
- <1%**
Of Members Participate

If 20,000 members gave \$25/month, we come close to being truly self-sustaining.

CHANGING THE CULTURE



Washington /
Northern Idaho Region

\$820,578

Top contributing region
10-year total

It happened because committed trusted servants put systems in place. You only have to have the deep conversation once — if you embed contribution into your structure.

MEMBER VOICES

- "NA saved my life and I can't wait to relay the urgency of contributions to my homegroup!"
- "I'm making a recurring \$20/month contribution... newer members have very little information on the purpose of contributions."

7 AM AOA GROUP



Contributed over
\$19,000 in 2025.

They read a Seventh Tradition statement at every meeting and contribute all funds above expenses to NAWs.

TRADITION SEVEN STATEMENT

Our Seventh Tradition states: "Every NA group ought to be fully self-supporting, declining outside contributions." In Narcotics Anonymous, we pay our own way to maintain our freedom. By giving freely, we assure that we have meetings to attend, and we support the services that keep NA alive and growing all around the world. We encourage members to keep in mind that our financial contributions to NA are one of the fundamental ways we can demonstrate our gratitude for the program that showed us a new way to live.

After paying any group expenses, the AOA Group contributes all its 7th tradition to NA World Services. To contribute, the information for this group's Verbo and Paypal accounts can be found in the chat.

DISCUSSION ACTIVITY

What is one thing you can do when you return home to change the culture and deepen the contribution conversation in your community?



WRITE



SHARE WITH
A PARTNER



DISCUSS

NEW TOOLS COMING



Group Treasurer One-Pager



Group Business Meeting
Resource



\$160.66 Worksheet



Facilitator Guide



“Remembering that we can take care of one another is so important. That's our duty and our privilege.” ”

— 2026 Conference
Agenda Report



MOVING FORWARD BUSINESS SESSION

Decisions & Direction from the 2026 WSC

Streamlining our process | Protecting our principles | Strengthening our Fellowship

MOVING FORWARD

CONSENSUS DECISION PROCESS

To adopt as WSC policy: If a motion has consensus in an initial straw poll (80% or more in support or not in support), the cofacilitators will announce the results as a final decision.

INITIAL STRAW POLL RESULTS

✓ 83 In Favor ✗ 50 Not in Favor ○ 7 Abstain ? 4 PNV

59.29% LACK OF STRONG SUPPORT

OUTCOME



MOTION WITHDRAWN & REFERRED

To be revisited with improvements to better minority voices more effectively.

KEY DISCUSSION THEMES

- Faster, more reliable business flow
- Protecting minority voice
- More time for ideas and discussions
- Need for better mechanisms & process

MOVING FORWARD

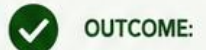
SEATING WORKGROUP

To adopt as WSC policy: To no longer utilize a seating workgroup.

INITIAL STRAW POLL RESULTS

✓ 129 In Favor ✗ 10 Not in Favor ○ 1 Abstain ? 2 PNV

92.14% CONSENSUS SUPPORT



OUTCOME:

FINAL DECISION: MOTION CARRIES WITH CONSENSUS SUPPORT

KEY POINTS



Criteria for seating already exists in GWSNA.



Staff and the WB verify criteria.



Simplifies process and streamlines participation.

MOVING FORWARD

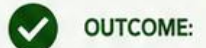
CAR SURVEY & PROJECT IDEAS

Project ideas will be offered and prioritized through the CAR survey rather than individual motions. For the 2026–29 cycle, conference participants will submit ideas for recovery literature, IDTs, or service material for possible inclusion in the CAR survey.

INITIAL STRAW POLL RESULTS

✓ 124 In Favor ✗ 14 Not in Favor ○ 3 Abstain ? 4 PNV

87.94% CONSENSUS SUPPORT



OUTCOME:

FINAL DECISION: MOTION CARRIES WITH CONSENSUS SUPPORT



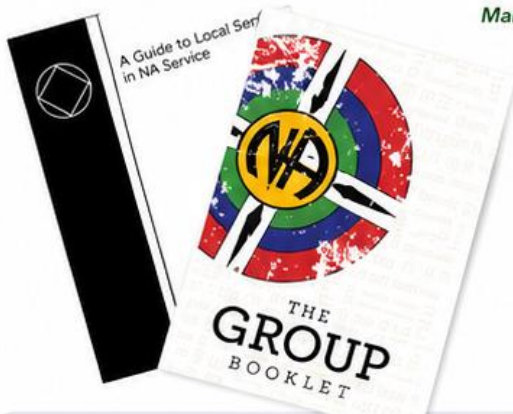
WHAT WE HEARD: We want efficient business that respects time and includes every voice. The WB will continue improving how we hear minority voices and build better processes.



Thank you for your participation and shared responsibility.

MODERNIZING SERVICE MATERIAL

Making Our Tools Relevant for Today and Tomorrow



A GUIDE TO LOCAL SERVICE (GLS) & GROUP BOOKLET DISCUSSIONS

- ✓ Defining what makes an NA group an NA group
- ✓ Virtual meetings and technology
- ✓ Encouraging mentorship and service
- ✓ Using fellowship-approved literature
- ✓ Outreach and public relations
- ✓ Six essential points in the Group Booklet
- ✓ Best practices for local services

HIGHLIGHTS FROM THE DISCUSSION



California Mid-State

"We've been discussing this for 10 years. Is it finally going to happen?"



Kentuckiana

"How can members get involved?"



Ukraine

"What is the point of a focus group for literature? Can we send info in without it?"



Israel

"I was in a focus group for Loner IP. Does a revision to Tradition 11 go the same way?"

FOCUS GROUPS & INVOLVEMENT



Focus groups will be formed to develop these materials.



Members can sign up to participate in focus groups.



The WB will draw from experience to select participants.



More details on process and criteria are coming.



WHY THIS MATTERS

Modern, clear, relevant service material helps groups thrive and carry the NA message.



FUTURE CONVERSATIONS IN NA

Exploring Change While Staying True to Our Principles

TRADITION ELEVEN & MEDIA MODERNIZATION

THE IDEA

Exploring whether the phrase
"press, radio, and films"
should be modernized to:

"press,
radio, and
films"



"all public
media"
or
"all kinds
of media"

KEY QUESTIONS

- How do we revise long-standing policy today when a physical group tally is no longer realistic?
- Are we willing to revise the policy on changes to our Traditions, Steps, Concepts, or NA's name, nature, or purpose?
- How might a revision of the Tradition look while protecting our principles?

KEY THEMES



Balancing tradition with modern realities



Preserving our principles while using today's media



Learning from the past, serving the future



Social media already addressed in existing service material

VOICES FROM THE FLOOR



German
Speaking Region

"Every change we make in literature is for the future generation."



Spain

"The principles can already be applied in all media."



Many Members

Shared concerns about hearing minority voices and ensuring inclusion.



Have we asked where this came from?

Yes, it was a very different Fellowship in the 1980s.



KEY QUESTION:

How can NA evolve in a changing world while protecting our principles, unity, and spiritual foundation?

BUILDING THE FUTURE OF SERVICE

Welcoming. Mentoring. Connecting.



WELCOMING NEWCOMERS

Focused on how we welcome new members and those who may feel different, apart, or on the margins.

Key Questions:

- ✓ What have you found that works in your groups?
- ✓ How do we carry these discussions to the group level?



MAKING SERVICE MORE WELCOMING & RELEVANT

Top priorities identified in the CAR Survey:

- ✓ Mentorship (Top priority for delegates)
- ✓ Attracting members to service (Top priority IDT)
- ✓ Supporting trusted servants
- ✓ Making service feel relevant and meaningful

Key Questions:

- ✓ How can we make service more welcoming and relevant?
- ✓ How can we better mentor and support our trusted servants?

IDEAS & SOLUTIONS SHARED



MENTORSHIP

Match newer members with experienced trusted servants. Mentorship builds confidence and retention.



FOCUS GROUPS

Collaborative project development with members bringing experience, passion, and new ideas.



PR & OUTREACH

Use modern tools and technology to reach addicts who may not know we exist.



TRAINING

Train trusted servants so they feel equipped and supported in service.



ENGAGEMENT

Everyone has a part to play. All service strengthens the whole Fellowship.



"Our common welfare should come first; personal recovery depends on NA unity." — Tradition One

Together, we carry the message. Together, we create the future.

